

Meeting Minutes

Division:	IME Integrated Health Home		
Meeting Title:	Open Office Hours		
Facilitator:	Pamela Lester		
Location:	Teams		
Date:	May 5, 2022	Time:	10:30 to 11am

Meeting Objectives

The primary goal of the meeting is to provide IME updates and allow for discussion.

Meeting Participants

Abbe ARC of Central Iowa Berryhill Black Hawk Grundy Bridgeview Broadlawns CHSC Capstone Center Associates Children's Square Community Support Advocates Counseling Associates Crossroads Elevate CCBHC Ellipsis Eyerly Ball	First Resources Families First Family Resources Four Oaks Heartland Hillcrest Northeast Iowa Mental Health Center Orchard Place Pathways Plains Prairie Ridge Robert Young Siouxland Mental Health Center Southern Iowa Mental Health Center	Southwest Iowa Mental Health Center Stepping Stone Family Services Tanager Vera French Waubonsie Young House Family Services YSS IME IACP IBHA ITC AGP BOLDED NOTE ATTENDEES
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Agenda Topic	Items
IME Updates	<ul style="list-style-type: none"> Make sure your organization has at least 2 staff with access to IoWANS. We emailed you if we saw you didn't have access. Some Health Homes were sent an email but did have access. We will look into why you were not in the report. Enrollment in IMPA Must be ICD 10 codes, some still have ICD 9. Do not add ADHD or Autism as it is not considered and SMI or SED. Ensure that there is approved HAB or CMH when the member is tier 7 or 8.

Agenda Topic	Items
	<ul style="list-style-type: none"> • IME is updating their enrollment report and claims report to provide more robust information. • We hope to get LOCUS Training Dates out to you in the next 2 weeks. Watch for this information. Will the locus be recorded? We will follow up with you on that. • Director Agenda Early next week. <p>The assessment for IMPA is the Health Home's review of the member's eligibility to be enrolled in a Health Home.</p> <ul style="list-style-type: none"> • The assessment date in IMPA is not the same as the due date for the comprehensive assessment and/or level of care (LOC). <ul style="list-style-type: none"> ○ The Health Home must conduct a file review of the member that includes functional impairment as defined in the SPA. ○ The file review must be documented in the member's chart. ○ The member's tier must be supported in the documentation. ○ The assessment for IMPA must be conducted annually. <ul style="list-style-type: none"> ▪ If the assessment date is not updated at least annually, at month 13 (month after the due date), the member's tier will change to 0. ▪ If the assessment date is not updated in IMPA by month 14 (2 months after due date), the system will automatically disenroll the member. • If you need access to Health Home in IMPA, reach out to IMPA Support impasupport@dhs.state.ia.us If there are issues with IMPA IMPAhelpdesk@dhs.state.ia.us IMPA Training is on the Health Home Website https://dhs.iowa.gov/ime/providers/integrated-health-home • If the question is not about the Health Home Program go to imeproviderservices@dhs.state.ia.us. • All questions and concerns about Health Homes must go to the Health Home email. healthhomes@dhs.state.ia.us. If a call needs to be set up, it will be coordinated through the email. • Any questions about billing go to imeproviderservices@dhs.state.ia.us. • Any questions about IoWANs or to get access goes to IoWANshelpdesk@dhs.state.ia.us • Waiver Slot Questions waiverslot@dhs.state.ia.us • Questions about HCBS Waivers hcbswaiver@dhs.state.ia.us • Any questions about a member enrolled with the MCO should go to that MCO <ul style="list-style-type: none"> ○ Amerigroup ia-healthhome@amerigroup.com ○ Iowa Total Care ITC_IHH@IowaTotalCare.com

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	<ul style="list-style-type: none"> • QI Workgroup information is here You may review and provide any thoughts or feedback you have to the Health Home Email. This includes those that are not part of the Workgroup. • Notification Form This form will be just for IHH and added to the website once it has been approved by DHS. • Administrative Rules Update: Iowa Legislature - Iowa Administrative Rules Rules have been posted 05-04-2022.pdf (iowa.gov). Rules Tracker Iowa Legislature - Rules Tracker Effective date of the change is 7/01/22. • Website: Heidi has been updating the website and added tools and templates for you. <ul style="list-style-type: none"> ○ https://dhs.iowa.gov/ime/providers/integrated-health-home ○ IMPA Slides have been updated to include a definition of Assessment. • MCO RFP: MCO RFP has been released. PROC/DAS Bidding Opportunities Iowa Department of Administrative Services. <ul style="list-style-type: none"> ○ Agency Announces Apparent Successful Bidder/Notice of Intent to Award August 31, 2022 ○ Transition Activities Begin September 1, 2022. I will start sharing status updates regarding the new MCOs. ○ Anticipated Start Date for the Provision of Services July 1, 2023
Questions in the Health Homes Email	
IHH Proposed Discussion Topics: None	
Open Discussion	